Smart Home Energy Management Systems

Natarajan Venkatakrishnan GE Appliances



General Electric Company – GE Appliances

- > Operating in more than 100 countries ... 125+ years
- > Over 300,000 employees worldwide
- > 2010 revenue \$149 B



Energy Challenge

Significant energy challenges



Demand and Prices Are Going Up



Major trends in the Utility Industry

- Demand is outpacing supply in certain locations and at peak times
- Legislation and costs are inhibiting new power plant construction
- Smart meters installations are expanding
- Pricing legislation will drive consumer behavior





Flatten the peak



A Move Toward Time of Use (TOU) Rates

> With questions regarding the ability of future supply to meet future demand, states are allowing utilities to move to TOU pricing.

> In a survey of over 2,000 electric utilities, more than 500 have some form of opt-in TOU rate.

> 100 utilities have a Critical Peak Pricing (CPP) rate



Percent Breakdown of Utilities with TOU Rates



IOU Coop PPA

Consumer Research



Environment not 'the' driving force

Green Consumer Attitudes and Behaviors



Graph Source: Yankelovich, "Going Green: A Yankelovich Monitoring Perspective." July 2007.

*Yankelovich.

**Sources: GE. "Consumerizing Ecomagination. The Lived Experience." Ethnography. 23 November 2009. Data mirrored in IBM Global Business Services. 2007 IBM Energy and Utilities Global Residential/Small Business Survey. <u>http://www-</u>

<u>935.ibm.com/services/us/gbs/bus/pdf/2007_ibv_consumer_survey_results_v1_1212a.pdf</u>. ***GE. 37% see environment as top threat*
27% feel highly affected*
Environmental beliefs not 'firm'*
While consumers favor eco products ...
Cost & quality matter more**

 Green products seen as lower quality/higher price***

Americans are motivated to use smart devices by a desire to save money and gain control

Drivers to Use a Smart Device



Technology Challenges

Consumers shop differently for home

Where modern ideas of technology come together with traditional ideas of warmth and care. Green tech must be personal & relevant.



Source: GE. "Consumerizing Ecomagination. The Lived Experience." Ethnography. 23 November 2009. Ideas also from Yankelovich study.

Technology adoption rates can be slow



"If it involves people actually doing something, it won't happen. Just look at everyone who never figured out how to program a VCR." -- Richard Thaler, a behavioral psychology economist at the University of Chicago's Booth School of Business

1/3 of Americans have a programmable thermostat.1/5 use it.

Source: Energy Information Administration

Average monthly electric bill \$100 - \$120

Average amount consumers will pay for "cost-saving" devices based on monthly savings*



Other studies show consumers willing to pay a \$48 one-time fee and \$13/month on average for benefits of smart grid.**

*Source: Parks Associates Study, 2009 Residential Energy Management Survey. http://www.smartgridnews.com/artman/publish/Technologies_Metering_News/Bringing-the-Smart-Grid-to-the-Smart-Home-It-s-Not-Only-About-the-Meter-1711.html **Source: Burson-Marsteller and Penn, Schoen, and Berland Associates. "Green Power Progress Survey."<u>http://www.slideshare.net/bursonmarstellerUS/2009-green-power-progress-survey-1825331</u>*.

Devices need to be networked but.....

- Embedded home devices have very basic electronics
- Most devices do not have a high end display or a

keyboard

- Home devices have a fixed place in our home
- Do not need high bandwidth for command & control
- Energy saved > Energy consumed by networking

Devices need to be secure and protect privacy

Source: GE. "Consumerizing Ecomagination. The Lived Experience." Ethnography. 23 November 2009. Ideas also from Yankelovich study. .

New products for a smarter home

Solutions need to meet key consumer requirements:

- Set it/forget it
- Ease of use
- Simple installation
- Low maintenance
- Cost-effective



Smart Energy Management Systems

Appliances, Lighting & Climate Control



Home Energy Solutions



Nucleus is a Trademark of General Electric Company Brillion is a Trademark of General Electric Company





Appliances: See how the Brillion[™] appliances contribute to energy consumption and receive alerts such as "Washer Cycle Complete."

Prototype*Widgets exist based on what DR devices the Nucleus is bound to

iPhone[®] apps



Resources

adl Carrier 🗇 4:20 PM Electricity 10 Pite-13.5 This month: 832 kWh 1-1 Rate: \$0.68AWh Equivalents this month: 0.04 tons of COF. 0 dh

Appliances



Thermostat





History



Adjust programmable thermostat



iPhone® is a Trademark of Apple inc

Smart Appliances



Goal: 20% load shed off of peak

Learnings from pilots.....

- Technology fine-tuning required for consumers
- Networking multiple devices is challenging
- Consumers do change behavior resulting in energy

and money savings

• Consumers expect conveniences in addition to

energy management

Areas for research

- Scale up of Nega-watts
- Latency and speed
- System stability
- Tarriff structures for widespread adoption
- Behavioral aspects of home energy management